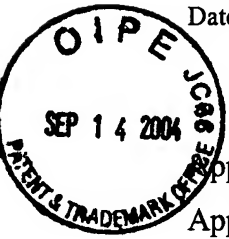


09-15-04 2164  
JPW 19

Express Mail Label No.: EV532352210US  
Date of Deposit: September 14, 2004

Attorney Docket No. 21379-030



**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Appl. No. : 10/024,966  
Applicant : David Victor Sahagian  
Filed : December 19, 2001  
TC/A.U. : 2164  
Examiner : Not Yet Assigned  
Docket No. : 21379-030  
Customer No. : 35437  
Title : **SYSTEM FOR AUTOMATED CONTROL AND  
REPORTING OF SALES PROCESSES**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**Attn:** Doshie E. Day  
Program Management Assistant  
Office Initial Patent Examination

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**TRANSMITTAL LETTER**

Transmitted herewith for filing in the above-referenced patent application are the following documents:

- ☒ Response To Request for Substitute Drawings [1 pg.];
- ☒ Substitute Drawings (20 sheets, Figures 1 through 7);
- ☒ Copy of the Request dated August 2, 2004 [1 pg.];
- ☒ Request for Change in Correspondence Name [1 pg.]; and
- ☒ a Return postcard.

Applicant believes that no additional fees are due in connection with this submission. However, the Commissioner is authorized to credit any overpayment or charge any deficiencies to Deposit Account No. 50-0311, Reference No. 21379-030, Customer No. 35437. A duplicate copy of this Transmittal Letter is enclosed.

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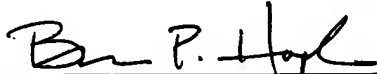
Express Mail Label No.: EV532352210US  
Date of Deposit: September 14, 2004

Attorney Docket No. : 21379-030

If the enclosed papers are considered incomplete, the Mail Room is respectfully requested to contact the undersigned collect at (212) 935-3000, New York, New York.

Respectfully submitted,

Dated: Sept. 14, 2004

  
\_\_\_\_\_  
Brian P. Hopkins, Reg. No. 42,669  
Attorney for Applicant  
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**GROUP 3600**

In re application of:  
David Victor Sahagian  
Serial No.: 10/024,966  
Filed: December 19, 2001

For: SYSTEM FOR AUTOMATED CONTROL AND REPORTING OF  
SALES PROCESSES

The above application has not been released to Technology Center 2164, for the following reason: a copy of the substitute drawings mailed March 27, 2002 has not been associated with the application.

The Petition to Withdraw the Holding of Abandonment received February 12, 2004 did not have a copy of the drawing enclosed to complete the above application.

Please submit these drawings to complete the application.

Telephone inquiries concerning this matter may be directed to Doshie E. Day at (703) 308-3640.

Doshie E. Day  
Program Management Assistant  
Office Initial Patent Examination

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PATENT DOCKET DEPT.**